

Provider Certification

This certification provides access to our entire suite of Compassionate Accountability® (CA) assessments, reports, training courses, and outcomes measurement tools. Whether you are an independent trainer, a training organization, or provide L&D services within your organization, Provider certification equips you to implement CA at any scale.

How You Will Benefit

- Offer a solution to client needs around communication, leadership, healthy conflict, and difficult conversations.
- Teach practical behavioral skills that can be measured and observed.
- Teach a model that 94% of our clients rate as superior to anything else they have used.
- Build comprehensive programs to serve multiple levels in an organization.
- Show impact with validated outcomes measurement tools.

How Your Clients Will Benefit

- Gain self-awareness around CA skills and resilience to drama.
- Learn practical behavioral skills for implementing CA in daily interactions.
- Apply CA principles to improve leadership, team, culture, and organizational functioning.
- See measurable results.

Certification Path

Complete Pre-
Requisite
Course

Complete our six-hour, virtual, instructor-led, pre-requisite course, Core Concepts. Enroll for \$650 online and find dates that work for you.

Get Certified

Our train-the-trainer process is a **20-hour, virtual, instructor-led certification** that includes advanced review of materials and training guides. During certification you will learn how to interpret assessments, facilitate our courses, order materials, and measure outcomes. Enroll for \$5500 and find dates that work for you. Note: We offer periodic in-person certifications.

Start Training

Gain confidence running your first program. Certification includes \$250 credit towards materials so you can run a practice course. We are here to support you!

Licensing

Each certification is accompanied by an appropriate license depending on your situation:

- Independent professionals serving external clients.
- Training organizations serving external clients.
- Organizations serving only internal clients.

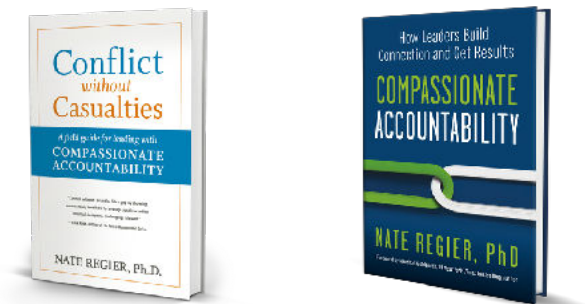
How We Support You

- ☑ Unlimited help with training-related questions and tech support.
- ☑ Marketing and branding resources.
- ☑ Unlimited use of our proprietary outcomes assessments, NEOS® and Program Impact.
- ☑ Virtual forums and product updates.
- ☑ Professional development opportunities.

Performance and Professional Development Requirements

- Staying active is critical to maintaining skill. Independent Providers are required to purchase a minimum of \$1000 in materials per year, billed annually.
- We value quality and consistency in product delivery. So, we provide ongoing professional development opportunities for Providers. We require Independent Providers to attend one PD activity each year.
- Requirements may vary for organizational licenses. Contact us to learn more.

Recommended Reading



Materials Available to CA Providers



The Compassion Mindset: Our flagship course introduces three foundational components of Compassionate Accountability®: the Mindset, Skillset, and Communication Template, and includes personalized results from the Compassionate Accountability Assessment. This course can be taught in 3-4 hours and is the foundation for organization-wide implementation. Follow up with the Leader's Application Packs to create a comprehensive leadership program for mid-level managers.



Core Concepts – This executive-level course for leaders teaches all the CA tools: how to recognize drama in self and others, how to stop gossip and sabotage, how to support others in the most effective ways, how to coach others toward CA, and how to build drama resilience through self-care and self-management practices. Core Concepts is an 8-hour course that can also be taught in modules and includes personalized results from the Compassionate Accountability Assessment. Follow up with Leader's Application Packs to build confidence and impact within a culture.



Comprehensive Insights Report (CIR): Help your clients gain insight into their compassion skills, drama risks, and resilience to drama. This comprehensive profile includes Compassionate Accountability Assessment results along with interpretive guides, reflection questions, and application activities. The CIR provides detailed metrics, puts your client in charge of their own learning and discovery, and offers a tool to empower the coaching, mentoring, or mediation relationship.



Full Report: The Full Report shows all the same Compassionate Accountability Assessment indices as the Comprehensive Insights Report, but without the interpretive guides, reflection questions, or application activities. Use the CIR as a baseline measure, and the Full Report to track changes over time.



Leader's Application Packs – Four guided application handbooks help leaders apply CA to improve four critical functions: Leading Meetings, Conducting Performance Conversations, Making Daily Connections, and Making Apologies. Use these handbooks for application and reinforcement following other CA courses. Handbooks can be facilitated in 2-4 hours each.



Three Switches E-Course – Learn how to activate The Compassion Mindset in every interaction by turning on the three switches of Value, Capability, and Responsibility. This short yet powerful e-course can quickly and effectively orient everyone in an organization to the big idea of CA and the mindset and behaviors that support CA. Contact us to learn more about becoming a reseller.



Outcomes Measurement – Get access to Next Element's valid and reliable outcomes measurement tools to assess the impact of your programs. NEOS measures changes in self-efficacy across three critical dimensions and a variety of contexts. Program Impact measures improvement in key individual and team outcomes, as well as overall impact and satisfaction.

Questions? Contact us at info@next-element.com